



TOP CLASS
ASSET PROTECTION



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Company Profile

057 352 2675



info@topclassprotection.co.za



www.topclassprotection.co.za



COMPANY BACKGROUND

TOP CLASS ASSET PROTECTION is a private security business that was established in 2017 and registered as close corporation. The registered name of the business is **TOP CLASS ASSET PROTECTION (PTY) LTD.**

Mr. Maxwell Makwarela is a 100% sole owner / member of the close corporation. He has over 30 years' experience in the security industry at senior management level.

The owner and management of **TOP CLASS ASSET PROTECTION**, all have years of experience in the Security and Protection sector and our highly qualified staff all has first-hand experience and vast amount of knowledge to provide quality service.

VISION

To be one of best security service providers in the country and make an impact in the industry, This will be achieved through the following:

We uphold a customer-oriented policy that recognizes the value of our clients and strive to understand and satisfy their needs and we are committed to maintaining a long-term business relationship.

We are committed to excellence, integrity, professionalism and the growth and development of all our operations.

MISSION

The executive team of TOP CLASS ASSET PROTECTION has three primary objectives for the company:

To provide quality specialized skills at the most competitive rates in the field of Protection and Security services and solutions.

To take advantage of a very lucrative window of opportunity for providing South African with a Quality of Protection and Security solutions and services.



**TOP CLASS ASSET
PROTECTION (PTY) LTD**

Registered Business Name

2017 / 495438 / 07

Registration Number

2816503

PSIRA Number

9627932172

Tax Number

057 352 2675

Telephone Number

501 long street

Welkom

9459

South Africa

Company Adress

info@topclassprotection.co.za

Email Address

www.topclassprotection.co.za

Website

KEY CONSIDERATIONS

The following are what we at TOP CLASS ASSET PROTECTION believe are key considerations when in ensuring that we provide the outmost comprehensive services to our clients and we place an incredibly high emphasis on:.

High Service Levels – We understand the business of security and quality is never compromised

Trained Expertise – Our security officers are trained and sent on refresher training every 3 months

Excellent Response Times - Appropriate skills at relevant locations ensuring your investment is protected.

Cost Effective Solution – Competitive rates without foregoing quality

This is coupled with our culture which includes:

- Integrity
- Excellence
- Innovation
- Reliability
- Honesty
- Consistence high standards of business ethics



OUR PHILOSOPHY

It is our intention to ensure that our employees are given the opportunity to learn new skills.

These opportunities will provide them with a strong sense of achievement and background and give them the opportunity to instill integrity and professionalism.

TOP CLASS ASSET PROTECTION is and shall remain predominantly owned, lead and staffed by previously disadvantaged South African citizens.

Commitment to service excellence & client satisfaction We believe that when given the opportunity to provide security services to clients we must demonstrate our commitment to providing quality service unrivalled by any other security company. We strive to attain and maintain the following business objectives:

- Customer Satisfaction and Safety
- Quality Services
- Reliability Services
- Empowerment and training

of Employees

- Partner and put our customers first
- Build sustainable relationships
- Value our most valuable assets “our employees”.

TOP CLASS ASSET PROTECTION management will work together with the Client Management to ensure that security is always of the highest quality. And the management is always readily available on a 24 hours basis to help the clients in every way possible.



SECURITY PERSONNEL & RECRUITMENT PROCEDURE

We have over the years put together a team of security officers who take the securing of clientele property and customer safety very seriously; in addition we provide a very competitive rate for the best quality service..

We are totally committed to providing the best security and the fact that continual refresher training courses held every 3 months is given to security personnel to allow them to deal with and foresee incidents and prevent them is a testimony to this objective.

With regards to staff recruitment and placement a company policy places a strong emphasis on the critical employer aspect like:

- Criminal record clearances. (SAPS).
- Registration with the PSIRA (Security Officers Board)
- Possession of Security Training Certificates by an accredited training provider.
- Republic of South Africa Citizenship and Appropriate age.
- Suitable relevant educational standard and experience.
- Physical fitness & medical status.
- Firearm competency certificates (where applicable)

& Relevant minimum experience.

Staff must be numerate, computer literate (where applicable) and able to read, write and communicate in English/Afrikaans and other official languages that are commonly used in the area of operations.

Supervisors, Patrol officers and Operations managers must meet all of the above aspects and the following requirements:

- Management and supervisors must understand mathematical figures and be computer literate.
- Possess Vehicle driver's license.
- Grade B or A PSIRA certificates and training
- Occupational health and safety training
- Basic Fire fighting training and First aid training
- Knowledge of conducting security risk assessments and investigations.
- Knowledge of usage and handling of all related security equipment such as:

Fire-arms, Mobile and base radios, metal detectors (Hand-held and walk through), X-ray machines.

- And able to accurately complete all security registers and Occurrence books.



SECURITY AIDS / EQUIPMENT & UNIFORM

The following will be provided for standard with each shift:

- Handheld Radios
- Base Radios
- Cellular Phone (optional)
- Baton sticks
- Handcuffs
- Pepper spray
- Handheld metal detectors
- Spotlights
- Security patrol clock system
- Panic Buttons (optional to be provided by the client)
- Pocket Book and pens
- Occurrence Book Register
- Security registers (Vehicle, pedestrians, visitors, equipment, maintenance etc.)

SERVICES OFFERED

Due to the local demand for specialized and reliable protection and security services, we focus specifically on the provision of Quality Security Services in the following areas:

- Guarding and Reaction Services
- Access Control and Monitoring
- Reaction Unit (Including our own emergency care unit)
- Warehouse Security management
- General Guarding Security – Government institutions/ Residential/ Complexes/ Shopping Centres, Commercial Services etc.
- 24 Hrs. Control Room
- Community Protection and Access Control
- Off Site Monitoring
- Escorts services
- Alarm monitoring and armed response
- Event Security
- Public/Private Events and Functions
- Crowd Control
- Venue Control
- Backstage and Equipment
- Car Guards
- Executive Guards





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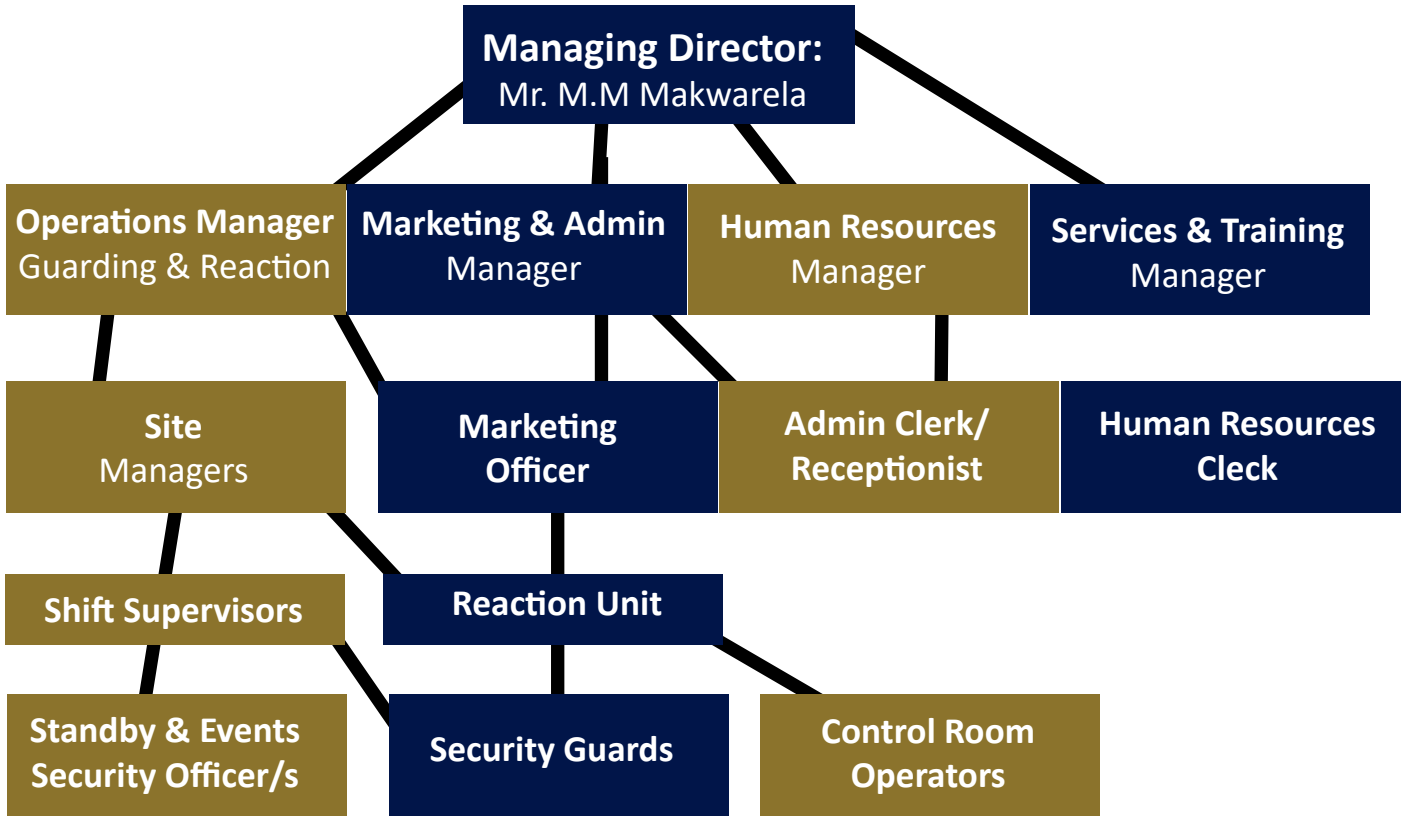
STAFF SKILLS DEVELOPMENT, TRAINING AND EMPOWERMENT

TOP CLASS ASSET PROTECTION is a security company that is committed to the empowerment and training of its security staff to ensure the best security service for our clientele. The Management is totally committed to the training and skills development for the staff members. We also have a staff development policy in place.

Another extremely important differentiator between **TOP CLASS ASSET PROTECTION** and other security companies is that we believe that training is imperative and we guarantee that each security officer will be sent on refresher training at least every 3 months in order to be able to best handle any security issue that may occur.



OUR EXECUTIVE SUMMARY



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**TOP CLASS
PROTECTION 24 hours a day 365 days a year**